



Privacy Policy

At Dingle Lit Company, we are committed to ensuring the privacy of our customers, volunteers, members and supporters. This Privacy Policy describes how we use your personal information. This policy may change occasionally so please check this statement from time to time.

What information Dingle Lit Company collects

We collect personal information from you through your communications with the Dingle Lit Company. This includes: when you create an account on our website or by telephone when buying tickets to events, subscribing through our website, competition entry, membership, customer evaluations and any other forms that you may complete, as well as any e-mails that you send us.

What Dingle Lit Company does with your personal information

We use the personal information that you give us to answer your enquiries and provide you with the information you have requested. We also use this information to better understand our audience attendance and participants, so we know what activities and events customers prefer to enable us to continue to develop.

We may use your personal information to keep you informed about Dingle Lit Company events and activities and may contact you from time to time about these. If you have given us permission to do this, we may use your information to send you information by email or post. We will only ever contact you by telephone, with your permission, if we have a query or information regarding a booking or submission you have made to us.

We will also use your information to process any transactions you make with us and for internal administration and analysis.

Children's and young people's privacy

Many children and young people are interested in information about Dingle Lit Company activities. Children's' and young people's privacy is of the utmost importance to us. Any child or young person under the age of 14 should always ask a parent, guardian or teacher for permission before making any type of online enquiry.

Who we share information with

We will not share any information we store about you with any third party.

Compliance with law

We will release personal information where we are required to by law or by the regulations and other rules (including auditing requirements) to which we are subject. We may also exchange information with other companies and organisations for fraud protection and credit risk reduction.



Your rights

You have the right to ask for a copy of the information held by us in our records. You also have the right to require us to correct any inaccuracies in your information.

Use of photographs

We commission a photographer to take images of people at all Dingle Lit Company events and activities. Some of the resulting images are used on our website and in print to promote the activities of Dingle Lit Company. We take every measure to ensure the subjects of the photographs (or a parent/carer) grant permission for the image/s to be used by us for promotional purposes, at the time the photograph is taken. Should you believe that an image should not be used for any valid reason please contact us and we will remove it.

Consent

Dingle Lit Company will only retain your information if you actively opt into regular communications. If you purchase tickets for an event but do not opt-in, we will retain your information until the end of the event, and only contact you if there are any changes that you need to be aware of.

By opting in and disclosing your personal information to us, you will be consenting to the collection, storage and processing of your personal information by Dingle Lit. We will only contact you by the preferred methods you select and in the manner set out in this Privacy Policy. You are welcome to update your preferences at any time by emailing info@dinglelit.ie or telephoning 085 867 8955.

If you have any concerns about the information we hold about you, you can email us at info@dinglelit.ie